Email to Fax and Mobile Fax Integration for Unified Messaging

Enterprise IP network infrastructure is driving the convergence of disparate messaging systems into a unified messaging service along increasing adoption of Voice over IP (VoIP). In addition, mobile unified messaging plays increasingly significant role as a business communications tool owing to proliferation of smart phones and mobile broadband network infrastructure.

The ReplixFax Fax Server supports unified messaging via seamless integration with email, voice mail systems and mobile phones to support email to fax, fax to email and mobile phone fax messaging capabilities.

Email to Fax and Fax to Email Integration

Corporate email users increasingly prefer to use their familiar email interface to send and receive fax messages via an intuitive email to fax interface and automated inbound delivery of fax to email inbox. Furthermore, email directory integration with fax server means less system administration overhead and user training.

The ReplixFax Fax Server allows Microsoft Outlook/Exchange, Lotus Notes/Domino, Zimbra and any SMTP email users to fax online documents via an intuitive email client user interface, and deliver incoming faxes into the recipient's email inbox as a PDF attachment.

Fax Gateway for Voice Messaging System

Unified Messaging systems are either email-centric or voice-centric. For mobile professionals, voice interface may come handy to retrieve different types of messages while being on the road.

The ReplixFax Fax Server delivers fax messaging capabilities to any IP-based unified messaging server. The ReplixFax Unified Messaging Gateway enables email or voice-centric Unified Messaging Servers with fax messaging via FoIP capability. The ReplixFax Unified Messaging Gateway supports both real-time T.38 Fax over IP for enterprise fax communication and store-and-forward T.37 IP fax to interface with SMTP e-mail server.

Fax Portlet for Web Portal Applications

The ReplixFax Fax Portlet connects to the ReplixFax Fax Server, and allows users to send faxes and query the fax status from within their web portal applications. The ReplixFax Fax Portlet supports comprehensive end user faxing features such as delayed fax scheduling, coverpage selection and fax transmission status query. The ReplixFax Fax Portlet is automatically installed and may be displayed on a page after Web Portal is installed and started. To make the fax portlet work for your faxing needs, you need to install the ReplixFax system.

To find out more about how Softlinx can help your organization's Unified Messaging solution needs, contact us at 1-888-821-0845 or sales@tacdig.com.